

Snow Removal 2011 - 2012

by Lisa Binder

WE JUST HAD THE PIG ROAST, IT CAN'T BE TIME FOR SNOW!

Unfortunately, neighbors, snow is right around the corner. Snow removal will be handled again this year by 'Ralph Kottke and Sons Landscaping' (Kottke). As I'm sure you all recall, last year was not an easy year for these guys but they're back for more and I know the Kottke brothers will do everything they can to serve us well.

As always, we have to do our part to ensure a successful snow season. The following are some **VERY IMPORTANT** items to take note of:

- Driveway markers should be installed by November 15th.
- It is recommended to mark your driveway with 2-4 markers on each side depending on its length. For those of you with 'side-load' garages, please also mark the top end of the driveway. These markers are key tools in avoiding damage to your sod and landscaping.
- Driveway markers are to start approximately 3-4 feet from where your driveway meets the street – no closer.
- Driveway markers are to be purchased, replaced, and maintained by homeowners. Neither the Village nor Kottke will replace markers. Yes, sometimes markers get damaged but no, it is not intentional and without them you are at greater risk of damage.
- Place garbage cans off-street, on the lawn if possible, to allow snow plows to clear the roads.
- Remove any obstacles that are

within 2 feet of the driveway.

- The contract calls for plowing of driveways to 2 feet from the garage doors to prevent accidental damage to the garage so we are responsible for taking care of that portion of our driveways as well as our own personal walkways.
- With regards to the plowing of driveways, snowplows will be dispatched by the Village once in the morning after snowfall accumulation of 2". If an additional 2" or more accumulation develops during the day, the plows will be dispatched again in the evening. If snowfall continues to accumulate in excess of 2 additional inches they will be dispatched again.
- Set your expectations appropriately. We are not Kottke's only customers and in major snowfalls they may get behind. They will do the best that they can to clear the snow as quickly as possible. In major snowfalls they might not begin plowing until the snow lets up if it is coming down too quickly to keep up.
- Shoveling and salt application along Providence sidewalks are included in this contract. Interior walkways are not. If you have concerns about any of the sidewalks, please email me.

Unfortunately, accidents do happen. Please note the following with regards to damages:

- There is a Village-wide 'Mailbox Replacement Policy' that provides two options. Option 1 is replacement with a 'standard' black or white

mailbox on an unpainted 4x4 wolmanized wooden post and Option 2 is a cash reimbursement up to a maximum of \$50.00.

- Damage to sod and/or landscaping will be repaired in April
- For any damage that you intend to request remediation by the Village, I STRONGLY encourage you to take a picture of it and get it to me either by email or in print so that I can get it to the Village for consideration.

In the event that your property is damaged or another concern arises, please email me at binder_kennedy@sbcglobal.net with a detailed description of your concern. I will review emails as soon as possible, but at least once daily, and pass them on to the Village and vendor.

If there is an Emergency, you may call me on my cell phone at 630-212-2704 to report it so that I am sure to get the call whether I'm at home or at work. Things that qualify as an Emergency include: a completely missed driveway and the plows are already gone from your street or extreme damage to property including a downed mailbox. I will report this to the Village and the Kottke immediately and they will respond as soon as possible.

Thank you for your cooperation –

Lisa Binder

CHOA Snow Removal Chair